

CONSENT AND CAPACITY BOARD

Office of the Chair and CEO R. John Harper

June 30, 2003

The Honourable Tony Clement Minister of Health and Long-Term Care 80 Grosvenor Street 10th Floor, Hepburn Block Toronto, ON M7A 2C4

Dear Minister:

Re: Consent and Capacity Board

On behalf of the Consent and Capacity Board, it is my pleasure to submit our 2002/2003 Annual Report pursuant to the MBS Agency Establishment and Accountability Directive.

Yours sincerely,

R. John Harper Chair and CEO Consent and Capacity Board

Consent and Capacity Board 2002/2003 Annual Report



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OVERVIEW OF THE BOARD

The Consent and Capacity Board is an independent body created under the *Health Care Consent Act* by the provincial government. The Board conducts hearings under the *Mental Health Act*, the *Health Care Consent Act*, the *Substitute Decisions Act* and the *Long-Term Care Act*. The Board functions under statutory requirements and a memorandum of understanding between the Chair, the Minister of Health and Long-Term Care, and the Deputy Minister of Health and Long-Term Care.

Board members are psychiatrists, lawyers or members of the general public. For the vast majority of its cases, the Board is required, by law, to sit in panels of three (lawyer, psychiatrist and community member) or in panels of five. A small number of cases may be heard by a Senior Lawyer Member (who meets certain legislated criteria) sitting alone. The Board is divided into set regions and members belong to the region in which they live or work. For the most part, members adjudicate within their own region but travel to other regions as required.

The regional structure is presently under review. The designation of the nine geographical regions has an historical foundation. The Board is presently undergoing a transition this is incorporating the creation of regions that can be rationalized having regard to a number of criteria, including, costs, resources and community of interest. Transition planning is moving the Board in the direction of dividing the province into the same regions that are used by the Ministry of Health and Long-Term Care.

The reconfigured regional structure will provide for a vice chair to be responsible for each of the regions in accordance with authority that may be delegated by the chair of the Board from time to time. Primarily, the vice chairs will be responsible for liaison with the stakeholders within the region and to act as a resource for the Board members within their region.

JURISDICTION OF THE BOARD

The Board has authority to hold hearings to deal with the following matters:

Health Care Consent Act

- Review of capacity to consent to a treatment, admission to a care facility or a personal assistance service.
- Consideration of the appointment of a representative to make decisions for an incapable person with respect to treatment, admission to a care facility or a personal assistance service.
- Consideration of a request to amend or terminate the appointment of a representative.
- Review of a decision to admit an incapable person to a hospital, psychiatric facility, nursing home or home for the aged for the purpose of treatment.
- Consideration of a request from a substitute decision-maker for directions regarding wishes.
- Consideration of a request from a substitute decision-maker for authority to depart from prior capable wishes.
- Review of a substitute decision-maker's compliance with the rules for substitute decision-making.

Mental Health Act

- Review of involuntary status (civil committal).
- Review of a Community Treatment Order.
- Review as to whether a young person (aged 12 to 15) requires observation, care and treatment in a psychiatric facility.
- Review of a finding of incapacity to manage property.
- Review of a finding of incompetence to access or allow others to access the clinical record.
- Consideration of the appointment of a representative for the purpose of access to, or disclosure of, records.
- Consideration of a request from a psychiatric facility to withhold access to a clinical record.

Substitute Decisions Act

• Review of statutory guardianship for property.

Long Term-Care Act

• Consideration of a request to withhold access to a clinical record.

ORGANIZATIONAL CHALLENGES

During fiscal 2002-2003 the Consent and Capacity Board focused on organizational challenges in two key areas: membership renewal and administrative restructuring. Membership renewal is an ongoing challenge for the Board, but particularly so over the past two years. The high rate of renewal and growth among members has had a significant impact on Board resources. The administrative restructuring is ongoing.

The Board is continuing to Minister's assess the regional needs to ensure that the very best candidates are put forward for membership. Over the years, the Board has developed a rigorous screening program for candidates in an effort to ensure that the qualities and expectations of both the candidate and the Board are a good match.

In 2002-2003, Board membership continues to change as new members are appointed to replace those members whose terms have expired. To more efficiently deal with the volume of training required, the Board created and implemented a central, formalized training program.

In addition to managing membership renewal and training, the Board continued the administrative restructuring. The Board office in Toronto presently coordinates hearings that were formerly scheduled in the regional offices of Hamilton, Thunder Bay, Ottawa, Penetanguishene and Sudbury. This represents 80% of all applications that are received by the Board.

The centralization of the case coordination has resulted in the ability to begin to develop much needed technology systems that allow for case management, tracking and control of the ever increasing numbers of matters that are coming before the Board. It also allows for the ability to collect and analyse data in order to identify and meet the needs of the Board and it's stakeholders.

CONTINUING IMPACT OF LEGISLATIVE CHANGE

Mental Health Legislative Reform, 2000 (Bill 68) made several changes to the Mental Health Act and the Health Care Consent Act, including the following:

- The addition of community treatment order (CTO) provisions.
- The addition of new grounds to the civil commitment criteria. These criteria authorize involuntary examination, assessment and detention of certain individuals who might not have come under the previous legislation.

The amendments, which came into effect December 1, 2000, expanded the role and function of the Consent and Capacity Board to include optional review of Community Treatment Orders and a mandatory review of the second consecutive order and every second order thereafter. Reviews of involuntary committal are substantially longer than before because the changes to the legislation essentially tripled the number of potential factors to be considered. Furthermore, as a result of the amendments, the Board is now required to conduct a hearing into the patient's relevant decision-making capacity virtually every time a hearing is convened for any purpose under the *Health Care Consent Act*. Overall, the Board is doing more hearings and those hearings are greater in length, more complex in nature, and significantly higher in sensitivity.

While the number of CTO applications has remained low (34 in this fiscal year), they are time consuming. The expanded involuntary committal criteria continues to have significant implications for the Board's resources because of the length of the hearings. Hearings also take longer because lawyers and physicians are still familiarizing themselves with the nuances of the amendments to the legislation. Moreover, because the courts have not yet heard these matters on appeal, many questions of legal interpretation remain unanswered in a conclusive way.

Ontario has always been seen as a leader in the area of mental health and consent law. Because of the aging population, and increased interest and changing views with respect to mental health law and services, the Ontario experience in this area is subject to an ever-increasing level of legal, academic and public interest. Not surprisingly, the amendments to the legislation in 2000 significantly increased the level of legal scrutiny, as well as, public and academic interest – both in Ontario and internationally. Consequently, the decisions and work of the Board are undergoing closer scrutiny than ever before. In fact, for the first time, the Supreme Court of Canada has granted leave to hear a case on appeal from the Consent and Capacity Board.

BOARD MEMBERSHIP

Member	Date First Appointed	Date Current Term Expires	
<u>Chair</u>			
Mr. R. J. Harper	September 3, 1997	December 31, 2003	
Mr. M. Bay	June 1, 1989	December 31, 2002	
	2,222		
<u>Lawyer Members</u>			
Mr. G. Ainsworth	June 24, 1998	June 23, 2002	
Mr. K. Atkinson	April 25, 2001	April 24, 2004	
Mr. C. Bondy	February 21, 2001	February 20, 2004	
Ms. F. Boody-Hunter	July 31, 2001	July 30, 2004	
Mr. P. Capelle Mr. R. A. R. Carleton	May 17, 1999 November 21, 2001	May 16, 2005 November 20, 2004	
Mr. T. Charuk	November 22, 2000	November 21, 2003	
Mr. P. Clay	October 16, 2002	October 15, 2005	
Mr. R. Conacher	June 1, 1986	April 2, 2002	
Ms. M. Field-Marsham	October 2, 2002	October 1, 2005	
Mr. A. Fish	October 22, 1997	October 21, 2003	
Mr. N. Forest	December 12, 2001	December 11, 2004	
Mr. W. Gay	January 13, 1999	January 12, 2005	
Mr. J. Goldenberg	November 1, 2000	October 31, 2003	
Mr. G. Goulard	June 30, 2000	June 29, 2003	
Mr. M. Handelman	May 13, 1998	May 12, 2004	
Mr. D. A. Harris	November 21, 2001	November 20, 2004	
Mr. H. A. Hubbard	July 4, 2001	July 3, 2004	
Mr. G. A. Hurtubise	June 1, 1986	April 2, 2003	
Ms. J. Jacob	April 3, 1995	April 2, 2004	
Ms. C. Jones	June 1, 1986	April 2, 2003	
Ms. C. Lafrenière	December 12, 2001	December 11, 2004	
Mr. D. Lewis Ms. K. Lindsay-Skynner	October 9, 2002 April 3, 2002	October 8, 2005	
Mr. M. McCue	July 8, 1998	April 2, 2005 July 7, 2004	
Mr. J. McNair	August 24, 1998	August 23, 2004	
Mr. I. McTavish	June 1, 1986	April 2, 2004	
Ms. S. Meyrick	March 26, 2003	March 25, 2006	
Mr. G. Michener	October 2, 2002	October 1, 2005	
Mr. T. Nemetz	December 4, 1996	December 3, 2003	
Mr. M. Newman	October 21, 1998	October 20, 2004	
Mr. A. Nicol	October 27, 1999	October 26, 2005	
Ms. C. Noble	February 21, 2003	February 20, 2006	
Mr. P. O'Neil	May 16, 2001	May 15, 2004	
Ms. S. Opler	November 21, 2001	November 20, 2004	
Ms. M. Phillips	September 5, 2000	September 4, 2003	
Mr. D. Ramsbottom	May 17, 1999	May 16, 2005	
Mr. J. D. Shanks	March 20, 2002	March 19, 2005	
Mr. R. Sharda Mr. S. Srivastava	February 27, 2002 June 1, 1989	February 26, 2005	
Mr. B. Starkman	February 27, 2002	April 2, 2003 February 26, 2005	
Mr. K. Walker	November 7, 2001	November 6, 2004	
Mr. J. Wilson	November 9, 2000	November 8, 2003	
Ms. J Zamprogna-Ballès	January 13, 1999	January 12, 2005	
	January 10, 1777	January 12, 2000	

Member	Date First Appointed Date Current Term Expire		
Psychiatrist Members			
Dr. N. Alam	January 13, 1999	January 12, 2005	
Dr. S. Allain	April 3, 1995	April 2, 2004	
Dr. F. Allodi	February 21, 2001	February 20, 2004	
Dr. J. Atcheson	June 5, 1987	April 2, 2003	
Dr. L. Bassarath	July 4, 2001	July 3, 2004	
Dr. R. Bhatla	November 22, 2000	November 21, 2003	
Dr. R. Billings	January 24, 1985	April 2, 2005	
Dr. H. Bloom	January 13, 1994	April 2, 2002	
Dr. D. Braden	October 6, 1999	October 5, 2005	
Dr. M. Brennagh	June 5, 1996	June 4, 2003	
Dr. D. Byers	June 1, 1983	April 2, 2003	
Dr. S. Calleia	December 15, 1988	April 2, 2004	
Dr. G. A. Chaimowitz	July 4, 2001	July 3, 2004	
Dr. R. Chandrasena	June 1, 1986	April 2, 2006	
Dr. P. Chang	January 13, 1999	January 12, 2005	
Dr. Y. Charbonneau	August 23, 1993	April 2, 2004	
Dr. P. E. Cook	July 4, 2001	July 3, 2004	
Dr. A. Côté	October 23, 1986	April 2, 2004	
Dr. I. Côté	June 30, 2000	June 29, 2003	
Dr. G. daCosta	June 2, 1989	April 2, 2003	
Dr. R. Denson	January 3, 2003	January 2, 2005	
Dr. D. Deshauer	November 22, 2000	November 21, 2003	
Dr. J. Dougan	October 23, 1986	April 2, 2003	
Dr. L. Fernando	June 13, 2001	June 12, 2004	
Dr. R. Fleming	June 5, 1996	June 4, 2006	
Dr. J. B. Frost	May 15, 1995	July 19, 2002	
Dr. F. W. Furlong	February 16, 2000	February 15, 2006	
Dr. J.G. Gagnon	June 30, 2000	June 29, 2003	
Dr. D. A. Galbraith	January 13, 1994	April 2, 2006	
Dr. J. T. Glaister	May 17, 1999	May 16, 2005	
Dr. A. Grek	March 1, 2000	February 28, 2003	
Dr. J. Handforth	June 2, 1989	April 2, 2006	
Dr. P. Hoaken	January 22, 1987	April 2, 2004	
Dr. D. Hopkins	September 8, 1994	April 2, 2003	
Dr. S. Hucker	March 1, 2000	February 28, 2003	
Dr. C. Hudson	June 5, 1996	June 4, 2006	
Dr. G. M. Irvine	January 24, 1985	April 2, 2004	
Dr. J. Jackson	February 6, 2002	February 5, 2005	
Dr. F. Jarrett	August 24, 1994	April 2, 2004	
Dr. J. Johnson	July 23, 1993	April 2, 2004	
Dr. A. Jones	June 30, 2000	June 29, 2006	
Dr. P. Kelly	February 16, 2000	February 15, 2006	
Dr. W. Komer	December 18, 2001	December 17, 2004	
Dr. D. Krstich	December 15, 1988	April 2, 2003	
Dr. E. MacLeod	June 6, 1968	April 2, 2004	
Dr. W. Maley	February 6, 2002	February 5, 2005	
Dr. R. Manchanda	June 17, 1993	April 2, 2006	
Dr. K. Martin	February 6, 2002	February 5, 2005	
Dr. P. Max	June 30, 2000	June 29, 2006	
Dr. H. M. Meier	June 1, 1986	April 2, 2006	
Dr. A. Miller	January 1, 1979	April 2, 2004	
Dr. J. Nkansah	October 23, 1986	April 2, 2005	

Member	Date First Appointed	Date Current Term Expires
Member	Date First Appointed	Date Current Term Expires
Dr. J. Pellettier	October 2, 2002	October 1, 2005
Dr. E. Perez	January 24, 1985	April 2, 2004
Dr. E. R. Pohlman	June 30, 2000	June 29, 2006
Dr. Q. Rae-Grant	June 5, 1996	June 4, 2006
Dr. E. Ralyea	June 5, 1996	June 4, 2006
Dr. G. Shugar	April 7, 2001	July 3, 2004
Dr. M. Silverman	July 11, 1990	April 2, 2004
Dr. C. Stevenson	June 5, 1996	June 4, 2006
Dr. W. Surphlis	July 4, 2001	July 3, 2004
Dr. R. Swinson	June 5, 1996	June 4, 2003
Dr. M. Tremblay	November 20, 1992	April 2, 2004
Dr. J. Wilkes	July 4, 2001	July 3, 2004
Dr. L. Wright	July 4, 2001	July 3, 2004
Community Members		
Mr. K. Abell	June 21, 2000	June 20, 2006
Mr. R. Adams	June 30, 2000	June 29, 2006
Mr. J. Anderson	July 8, 1998	July 7, 2004
Ms. V. Ariemma	November 21, 2001	November 20, 2004
Ms. B. D. Atlin	February 16, 2000	February 15, 2006
Mr. J. Balfe	December 12, 2001	December 11, 2004
Mr. M. Berger	July 4, 2001	July 3, 2004
Ms. S. Bhatia	May 17, 1999	May 16, 2002
Ms. S. Carson	February 16, 2000	February 15, 2006
Ms. V. Donovan	May 17, 1999	May 16, 2005
Ms. L. D. Eccles	December 16, 1998	December 15, 2004
Ms. L. J. Ferguson	July 8, 1998	July 7, 2004
Ms. I. Garofalo	October 6, 1999	October 5, 2002
Ms. S. Green	February 27, 2002	February 26, 2005
Mr. D. Hoff	February 27, 2002	February 26, 2005
Ms. J. James	October 6, 1999	October 5, 2005
Ms. F. Kapasi	December 16, 1998	December 15, 2004
Ms. J. Laking	July 11, 2001	July 10, 2004
Mr. R. Lanthier	May 6, 1999	May 5, 2005
Ms. I. Larin	December 16, 1998	December 15, 2004
Ms. S. LeBlanc	June 1, 1986	April 2, 2003
Mr. B. Levey	June 30, 2000	June 29, 2003
Ms. J. Limina	August 24, 1998	August 23 2004
Ms. F. Lissaman	September 11, 1998	September 10, 2004
Ms. M. Lundstrom	February 8, 1996	February 7, 2004
Ms. J. Mackenzie	October 6, 1999	October 5, 2005
Ms. H. McCartney-Oostrom	June 30, 2000	June 29, 2006
Ms. S. Meagher	July 8, 1998	July 7, 2004
Ms. P. Muldowney-Brooks	May 17, 1999	May 16, 2005
Mr. M. Omilon	May 6, 1999	May 5, 2005
Mr. F. Ouellette	July 8, 1998	July 7, 2004
Mr. T. Pappas	October 2, 2002	October 1, 2005
Mr. P. Petrides	August 21, 2001	August 20, 2004
Mr. P. Philion	December 18, 2001	December 17, 2004
Ms. D. Pitts	October 6, 1999	October 5, 2005
Mr. P. E. Ralph	February 6, 2002	February 5, 2005
Ms. E. Rankin Nash	October 21, 1998	
IVIS. C. KAHKIH INASH		October 20, 2004

Member	ber Date First Appointed Date Current Te	
Ms. J. E. Robins-Holm	July 4, 2001	July 3, 2004
Mr. R. Totten	May 17, 1999	May 16, 2002
Ms. L. Watson	February 16, 2000	February 15, 2006
Mr. A. Wotherspoon	June 24, 1998	June 23, 2004

BOARD PERSONNEL

As of March 31, 2003

John Harper	Chair
Jim Curren	Chief Operating Officer and Registrar
Stephanie Miller	Executive Assistant
Lori Coleman	Deputy Registrar
Janet Martell	Coordinator, Business Operations
Catherine McNamara	Professional Development & Outreach Coordinator
Margaret James	Administrative Officer
Queenie Wan	Financial Assistant
Angie Grande	Senior Case Coordinator
Paula Cabral	Case Coordinator
Rosa Cirillo	Case Coordinator
Kareen Afarian	Case Coordinator
Ein Sullivan	Case Coordinator

FINANCIAL ANALYSIS

Financial Expenditure Report (April 1, 2002 to March 31, 2003)

	Internal Allocation	Actual Expenditures	Surplus (Deficit)
DIRECT OPERATING EXPENSE			
Salaries and Wages	266,500	489,017	(\$222,517)
Benefits	46,600	62,606	(\$16,006)
			(4222 - 222)
Subtotal	\$313,100	\$551,623	(\$238,523)
OTHER DIRECT OPERATING EXPENSES			
Transportation and Communications	571,000	417,579	\$153,421
Services	1,845,600	3,008,301	(\$1,162,701)
Supplies and Equipment	77,600	94,800	(\$17,200)
Subtotal	\$2,494,200	\$3,520,680	(\$1,026,480)
Subtotal	ψ2,434,200	φ3,320,000	(ψ1,020,400)
TOTAL OPERATING EXPENSES	\$2,807,300	\$4,072,303	(\$1,265,003)

The major cost driver for the Board is the conduct of hearings. The Board has no discretion regarding the holding of hearings. Board decisions impact on the life and individual liberty of people in Ontario and are usually urgent in nature. The Board has a statutory obligation to commence a hearing on an application within seven days.

Additional costs for scheduling and Board members' travel are attributed to the growth in the number of hearings under the *Health Care Consent Act* and the *Substitute Decisions Act* which require the Board to hold hearings in residences, local hospitals, etc. A shortage of psychiatrists in some regions requires that some of the members incur considerable travel costs to attend hearings in other regions.

Board caseload has been increasing annually. For example, applications have increased from 2,494 in 1995/1996 to 3,678 in 2002/2003. Board caseload has also been increasing in intensity. Hearings that are more complex have resulted in increased requests for written reasons, increased need for the services of court reporters and in appeals to the courts.